



Growth



Efficiency



Sustainability

**Life** Group  
HEALTH CARE

Unaudited Group results and cash dividend  
for the six month period ended 31 March 2012

*Making life better*



**Interim Results**  
For 6 months ended  
31 March 2012

**Notes**

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# Agenda



1 **Group Review**

Michael Flemming  
CEO

2 Financial Review

Roger Hogarth  
CFO

3 Future Guidance

Michael Flemming  
CEO



## Notes

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# Highlights

Growth



- **Strong SA growth:**
  - Hospital PPDs: **+ 6.0%**
  - Mental Healthcare & Rehabilitation revenue: **+ 29%**
  - Occupational Health revenue **+ 21%**

Efficiency



- **Solid margin growth:**
  - Normalised Ebitda margin: **26.0%**
  - Occupancy: **70.3%**

Sustainability



- Net promoter score: **95.5%**
- 6 year program - specialist training: **R78 m**
- Additional clinical quality programs
- Introduction of the ESOP



## Notes

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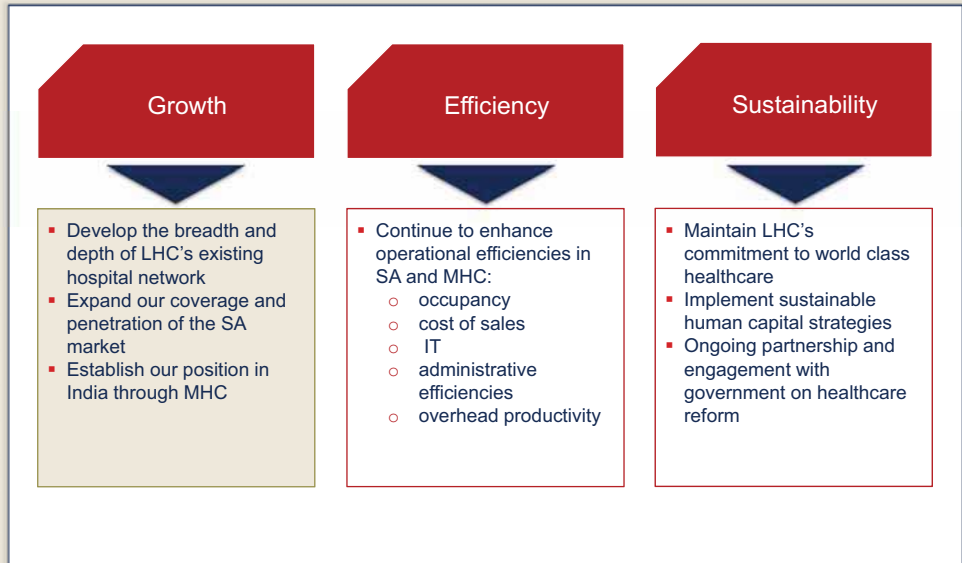
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## Strategic Priorities



### Notes

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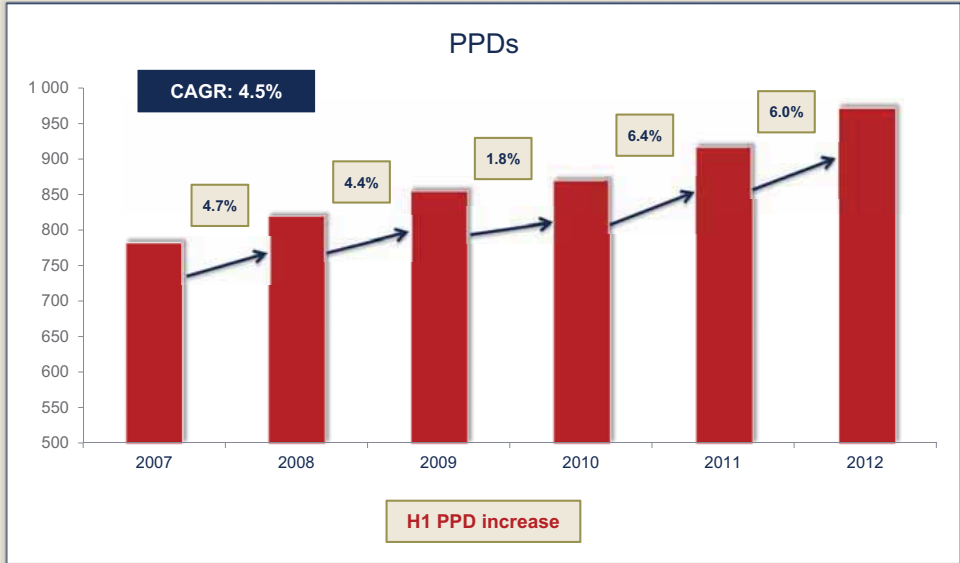
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## Growth SA : PPDs



### Notes

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## Growth SA : PPDs

Category	Sub-category	of the 6.0%
New beds	<ul style="list-style-type: none"> <li>▪ Acute Hospitals:                             <ul style="list-style-type: none"> <li>○ Life Midmed hospital (1.9%)</li> <li>○ Life Piet Retief</li> <li>○ Life Empangeni</li> <li>○ Life Glynnwood</li> <li>○ Other brownfield growth</li> </ul> </li> <li>▪ Mental Health:                             <ul style="list-style-type: none"> <li>○ Life Glynnview</li> <li>○ Life St Josephs</li> </ul> </li> <li>▪ Rehabilitation:                             <ul style="list-style-type: none"> <li>○ Life Vincent Pallotti</li> </ul> </li> </ul>	<b>3.5%</b>
Existing beds	<ul style="list-style-type: none"> <li>▪ Preferred networks</li> </ul>	<b>1.2%</b>
Existing beds	<ul style="list-style-type: none"> <li>▪ LOS, disease burden, ageing, medical scheme growth, technology</li> </ul>	<b>1.3%</b>
<b>Total</b>		<b>6.0%</b>



### Notes

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Growth SA: Bed growth focus on Brownfield and NLB

Category	Actual 2010	Actual 2011	Est 2012	Total	%
Capacity expansion at existing facilities	163	142	118	427	36%
New lines of business	28	92	134	254	22%
New facilities	176	0	43	219	19%
Acquisitions	108	161	0	269	23%
<b>Total</b>	<b>475</b>	<b>395</b>	<b>295</b>	<b>1,169</b>	<b>100%</b>

} 58%



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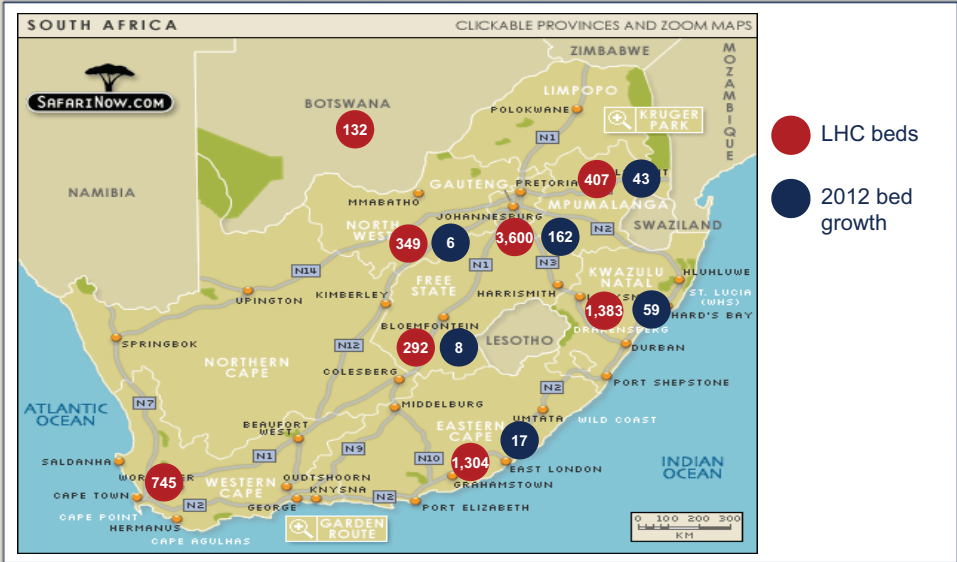
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# Hospital geographic spread



Registered beds excluding associates at 31 March 2012



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## Growth SA: Bed growth H1 2012

Additional beds	Capacity pipeline	2012	H1 2012
Capacity expansion at existing facilities	<ul style="list-style-type: none"> <li>▪ Expansion at Anncron, Rosepark, St Marys, Empangeni, Robinson, Glynnwood</li> <li>▪ Combination of ICU, medical &amp; surgical beds</li> </ul>	<b>118</b>	<b>57</b>
New lines of business	<ul style="list-style-type: none"> <li>▪ Mental Health beds:                             <ul style="list-style-type: none"> <li>○ Life St Josephs: Durban</li> <li>○ Life Poortview: JHB – open in May 2012</li> </ul> </li> </ul>	<b>134</b>	<b>54</b>
New facilities	<ul style="list-style-type: none"> <li>• Piet Retief</li> </ul>	<b>43</b>	<b>43</b>
<b>Total</b>		<b>295</b>	<b>154</b>



### Notes

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## Growth SA: Associates

### **JMH Transaction (November 2011 update):**

- 5 Hospitals in Durban with 478 beds
- Made offer to existing shareholders - to increase shareholding from 49% to between 60% and 70%
- Subject to Shareholder agreement & Regulatory approval
- Aim to complete transaction by end January 2012

### **Current position:**

- Shareholders accepted the offer
- CC has decided to oppose the acquisition based on:
  - Price impact based on counterfactual analysis – argument rejected by the Tribunal
  - Perceived regional dominance & implications on medical scheme negotiations for preferred provider networks
- Competition Tribunal (CT) will decide. Case to be heard in May

### **Life Midmed:**

- Increased shareholding to 57% as of 1 August 2011



### Notes

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## Growth SA: New Lines of Business

- **New lines of Business:**

- **Mental Health / Acute Rehabilitation:**

- 29% revenue growth
    - High demand:
      - Life St Joseph occupancy March 2012: 89%
    - Opening 80 bed Life Poortview mental Healthcare facility in May

- **Renal Dialysis:**

- Additional 28 chronic stations planned
    - Focus on acute dialysis

- **Life Occupational Health:**

- **21% revenue growth:**

- Additional clients
    - Further penetration of new products within existing client base



Life St Josephs



### Notes

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▪ **India (MHC) re-cap:**

- Leading hospital chain in Delhi with strong brand and reputation
- Existing business:
  - March 2011: 968 beds, 68% occupancy
  - March 2012: 1,050 beds, 71% occupancy
- Greenfield business:
  - additional 904 beds added in 4 facilities
- Initial Investment:
  - 26% shareholding (R823m)
  - Paid on 23 January 2012
  - LHC provides a pro rata guarantee of the debts that Max India currently guarantees: circa R130m



## Notes

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# Strategic Priorities

## Growth

- Develop the breadth and depth of LHC's existing hospital network
- Expand our coverage and penetration of the SA market
- Establish our position in India through MHC

## Efficiency

- Continue to enhance operational efficiencies in SA and MHC:
  - occupancy
  - cost of sales
  - IT
  - administrative efficiencies
  - overhead productivity

## Sustainability

- Maintain LHC's commitment to world class healthcare
- Implement sustainable human capital strategies
- Ongoing partnership and engagement with government on healthcare reform



### Notes

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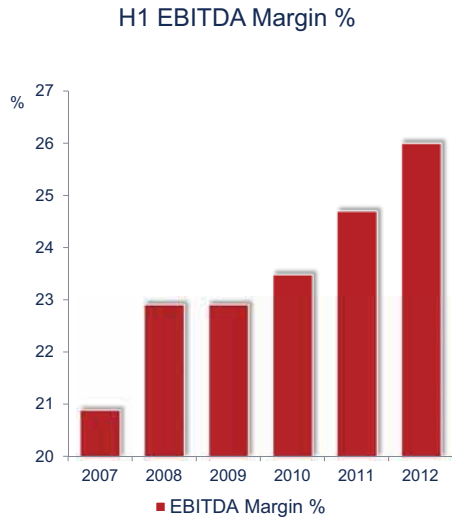
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# Efficiency

▪ Efficiency strategy requires the combination of the following business strategies:

1. ARM pricing strategy: creates the right incentives
2. Cost of sales: Focus on procurement, utilisation & benchmarking
3. Leveraging our fixed cost base through increasing occupancies and brownfield expansion
4. Driving efficiency programs across the group utilising improved systems and work processes
5. Gaining the support, input and buy-in of the doctors



## Notes

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# Efficiency: Cost of Sales (COS) Management

- ARM and pricing:
  - The ARM incentivises LHC to focus on procurement costs
  - Results in lower hospital costs for Funders
  - Experienced a 5.3% increase in revenue / PPD
- Procurement
  - Through a continuous focus on:
    - Strong procurement
    - Analysis and benchmarking
    - Improved product utilisation



Resulted in lower procurement costs and contributed **0.6%** to the increase in the Ebitda margin



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# Efficiency: Administrative

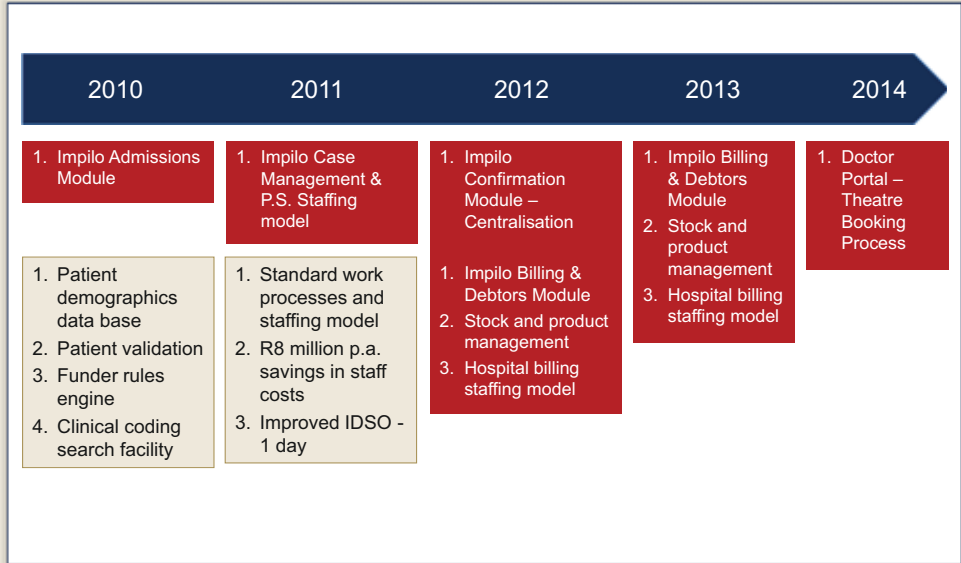
- Systems driven efficiency through our Impilo system:
  - 5 year program
  - Patient centric system
  - Focus on driving:
    - standardisation
    - reduction in administrative costs
    - economies of scale
  - Provides:
    - platform for accurate clinical coding
    - application for pro-active case management – enabling the managing of risk more effectively in a complex funder environment.



## Notes

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## Efficiency: Administrative



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## Efficiency: Administrative

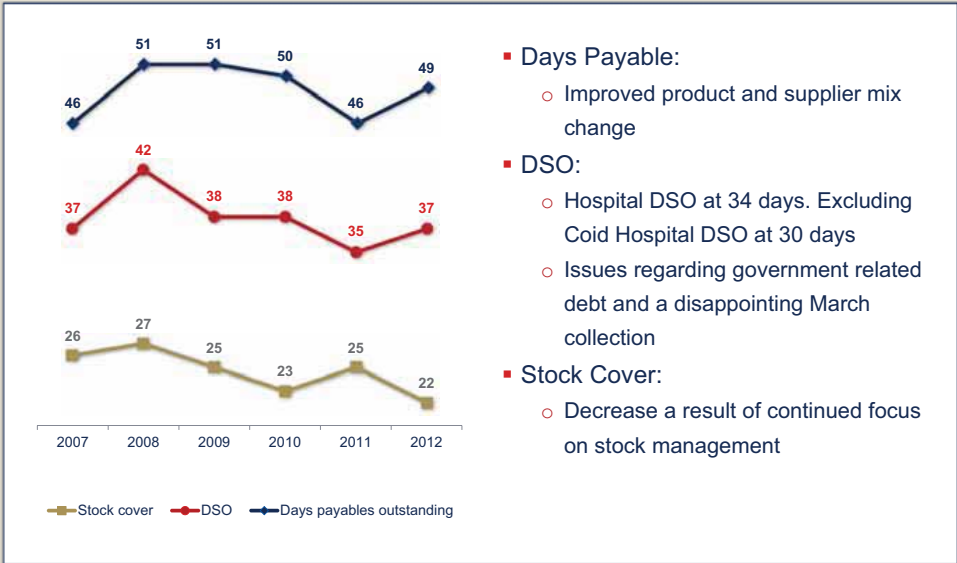
- Multi-touch system:
  - Real time census management
  - Removal of dependency on complex tariff knowledge by staff
  - Remove the delay between patient movements and recording
  - Remove the whiteboards in wards – patient confidentiality
  - Remove the reliance on bed-types - map treatments and acuity levels to the appropriate fee
  - Provide real time accurate accommodation billing
  - Provide real time LOC status for case managers



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## Efficiency: Administrative



- Days Payable:
  - Improved product and supplier mix change
- DSO:
  - Hospital DSO at 34 days. Excluding Covid Hospital DSO at 30 days
  - Issues regarding government related debt and a disappointing March collection
- Stock Cover:
  - Decrease a result of continued focus on stock management



### Notes

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## Efficiency: MHC



- Since payment:
  - MHC management has visited LHC facilities and had detailed meetings with LHC management
  - LHC has sent the following management teams to MHC:
    - Finance
    - Systems
    - Procurement
    - Nursing
    - Business Efficiency
  - To assist with the integration plan LHC is seconding a regional manager to MHC. Current management structure within LHC developed to cater for this situation



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## Efficiency: MHC



- Since payment:
  - Focus on MHC leveraging off LHC's processes, systems and operating model
  - An integration team is working on the following opportunities:
    - Management information systems and Financial reporting
    - Utilising LHC best practices in supply chain management
    - Focusing on Staff rationalisation by using LHC nursing model benchmarks
    - Using the LHC Hospital Governance Structure and expertise to develop robust structure
    - Using LHC HR Policies : Defining Scorecards and incentive plans
  - Opportunities for LHC:
    - Opportunity to extend the Life College of Learning in conjunction with the Nelson Mandela Metropolitan university and MHC:
      - Set up a college centre in Delhi to focus on training specialised nursing for SA
    - Investigating:
      - the electronic patient record system utilised by MHC
      - Procurement opportunities



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# Efficiency: MHC



- MHC has also focused on the following strategic business areas, implementing specific plans and processes:
  - Quality of Business Processes:
    - New organization structure for MHC:
      - Creating bandwidth to cater for the growth in beds, drive efficiency programs and assist with scalability and standardisation
    - Management of clinicians:
      - Implementing a new physician engagement model
    - Business re-engineering:
      - Pricing
      - Supply chain management
      - Labour productivity
    - Aggressive marketing of the new facilities
  - Quality of Clinical Outcomes
  - Quality of Service Experience



## Notes

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### Notes

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## Sustainability: Quality

- **Clinical Initiatives:**
  - **AMI (Acute Myocardial Infarction):**
    - Into the 3<sup>rd</sup> year of measuring the AMI bundle at our 12 hospitals with cardiac facilities
    - Rolled out the AMI bundle to 16 feeder hospitals
  - **VTE (Venous thromboembolism):**
    - Program launched in March
    - Focusing on managing DVTs and PEs
  - **PROMS (Patient Reported Outcome Measures):**
    - Measures quality from the patient perspective
    - Initially covering hip and knee replacements
  - **VON (Vermont Oxford Network) program:**
    - Piloting in the NNICU in 4 hospitals
  - **Stroke management bundle - aim to roll-out within the next 12 months**
  - **Developing an electronic solution to improve ICU outcomes**
- **Ability through our real-time systems to measure results and outcomes across all hospitals**



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## Sustainability: Human Capital

- **Doctor Training:**
  - R78 million 6 year program training 60 specialists
  - Done in coordination with the College of Medicines
- **Nurse Training:**
  - 1,300 nurses in training
  - Looking to recruit specialised nurses from India in conjunction with MHC
- **Pharmacist training:**
  - 48 pharmacy learnerships
- **Management Training:**
  - Over 22,000 manager training interventions planned for next 12 months
- **Employee Share Option Scheme (ESOP):**
  - 13,500 staff with a BEE profile of approximately 68% previously disadvantaged
  - Excludes top management
  - LHC to purchase R50m worth of shares (no new shares issued) for employees for investment over 7 years
  - Be exercised in 5 years time
  - The investment for staff is planned each year in July
  - Dividends accrue to the staff after the initial investment



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# Sustainability: Health Policy

- Taxation Law Amendment:
  - Convert medical expense deductions to medical tax credits
  - Benefit medical scheme members with taxable income of R150,000. (> 50% of medical scheme members)
  - Increase the affordability of private healthcare at the low income end of the market
  - Potential to extend this concept to people below the tax threshold
  
- Labour Relations Act:
  - Still not clear as to the impact of the proposed labour bills
  - Potential increase in labour costs as contract and sessional workers are re-classified as permanent employees




## Notes

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# Agenda



- 1** Group Review  
Michael Flemming  
CEO
- 2** **Financial Review**  
Roger Hogarth  
CFO
- 3** Future Guidance  
Michael Flemming  
CEO



## Notes

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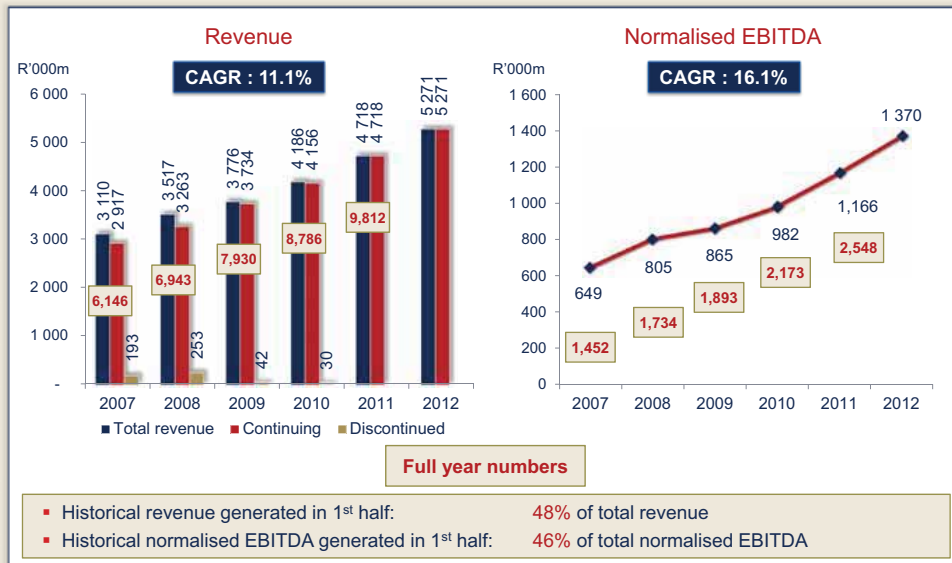
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## Six year review – 6 months to March



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## Summarised statement of financial position: Assets

	March 2012	Sept 2011	March 2011
<b>Non-current assets</b>	<b>7,582</b>	<b>6,775</b>	<b>6,266</b>
PPE	3,791	3,753	3,346
Intangibles	2,242	2,296	2,164
Other	1,549	726	756
<b>Current assets (excl. cash)</b>	<b>1,558</b>	<b>1,293</b>	<b>1,360</b>
Cash	213	400	264
<b>Total Assets</b>	<b>9,353</b>	<b>8,468</b>	<b>7,890</b>

### H1 Comment

- Other includes R1 billion in Associate Investments:
  - R823m investment in MHC
- Own 84% of beds



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# Cash distribution

	Cents/ share	Rand million	% of Normalised EBITDA
Total 2010	52	542	24.9
Total 2011	85	885	34.7
Interim 2012	45	469	34.2

**H1** Comment

- Dividend based on revised policy as outlined at 2011 Year end results
- Equates to a cover of 1.47 X normalised earnings excluding amortisation



## Notes

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# Agenda



1 Group Review

Michael Flemming  
CEO

2 Financial Review

Roger Hogarth  
CFO

3 **Future Guidance**

Michael Flemming  
CEO



## Notes

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# Future Guidance

- Growth:
  - SA
    - Continued good PPD growth
    - Hospital occupancy of 70%
    - Bed growth:
      - Additional 141 beds in 2012
      - Received approvals to add: 300 + beds
      - Applications pending for: 250 + beds
    - Total Capex spend of R686 million
    - Decision on the JMH transaction
  - India: Focus on the ramp-up of the new facilities
- Efficiency:
  - SA:
    - Consistent Ebitda margin in H2
    - Improvement in cash collections in H2
  - India:
    - Introduction of LHC performance management measures and systems



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# Questions

Life is an opportunity, benefit from it.  
Life is beauty, admire it.  
Life is bliss, taste it.  
Life is a dream, realise it.  
Life is a challenge, meet it.  
Life is a duty, complete it.  
Life is a game, play it.  
Life is a promise, fulfill it.  
Life is sorrow, overcome it.  
Life is a song, sing it.  
Life is a struggle, accept it.  
Life is a tragedy, confront it.  
Life is an adventure, dare it.  
Life is luck, make it.  
Life is too precious, do not destroy it.  
Life is life, fight for it.

*~ Mother Teresa*



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It is important to note, that:

- unless otherwise indicated, forward-looking statements indicate the Group's expectations as at 31 March 2012
- actual results may differ materially from the Group's expectations if known and unknown risks or uncertainties affect its business, or if estimates or assumptions prove inaccurate;
- the Group cannot guarantee that any forward-looking statement will materialize and, accordingly, readers are cautioned not to place undue reliance on these forward-looking statements; and
- the Group disclaims any intention and assumes no obligation to update or revise any forward-looking statement even if new information becomes available, as a result of future events or for any other reason.



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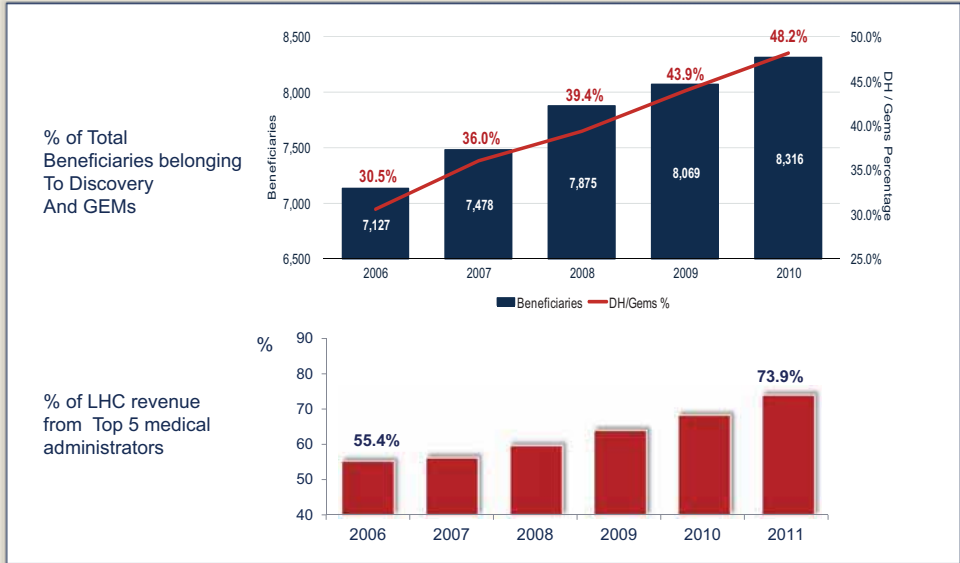


**Interim Results**  
For 6 months ended  
31 March 2012

**Notes**

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## Funder Industry - Consolidation



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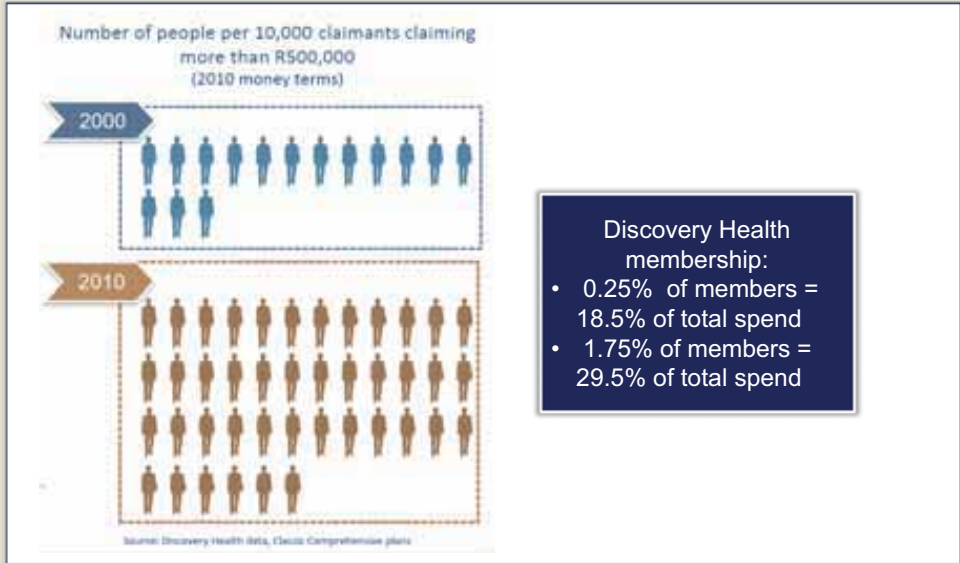
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# Increasing Disease Burden



Discovery Health membership:

- 0.25% of members = 18.5% of total spend
- 1.75% of members = 29.5% of total spend



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▪ **India re-cap:**

- Demand side drivers:
  - Growing middle class and rise in disposable income
  - Ageing population and increased health awareness
  - Rapid growth in health insurance
  - Rapidly changing disease profile
- Significant barriers to entry give incumbents a significant advantage:
  - Long gestation periods for green field growth
  - High cost of real estate
  - High capital intensity of business
  - Shortage of key clinical skills
- Fragmented hospital market



## Notes

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## Notes

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Growth



Efficiency



Sustainability

**Life** Group  
HEALTH CARE

Unaudited Group results and cash dividend  
for the six month period ended 31 March 2012

*Making life better*



**Paid patient days (PPDs):**  
**+6,0%**

**Operating profit:**  
**+22,4% to R1 208 million**

**Revenue:**  
**+11,7% to R5 271 million**

**Normalised earnings per share:**  
**+21,9% to 62,3 cents**

**Normalised EBITDA:**  
**+17,5% to R1 370 million**

**Interim dividend:**  
**45 cents**

## Condensed consolidated statement of comprehensive income

R Million	6 months 31 March 2012 Unaudited	Change %	6 months 31 March 2011 Unaudited	12 months 30 Sept 2011 Audited
Revenue	5 271	11,7	4 718	9 812
Other income	50		50	102
Operating expenses	(4 144)		(3 785)	(7 838)
(Loss)/Gain on remeasuring of fair value of equity interest before business combination	(3)		—	92
Additional receipt on previous disposed business	2		—	5
Profit on disposal of businesses	32		4	—
<b>Operating profit</b>	<b>1 208</b>	<b>22,4</b>	<b>987</b>	<b>2 173</b>
Fair value gain on derivative financial instruments	8		8	14
Finance income	10		30	37
Finance cost	(119)		(144)	(250)
Share of associates' net profit after tax	47		56	115
<b>Profit before tax</b>	<b>1 154</b>		<b>937</b>	<b>2 089</b>
Tax expense	(346)		(297)	(597)
<b>Profit after tax</b>	<b>808</b>	<b>26,3</b>	<b>640</b>	<b>1 492</b>
<b>Other comprehensive income, net of tax</b>				
Currency translation differences	(2)		(1)	2
<b>Total comprehensive income for the period</b>	<b>806</b>	<b>26,1</b>	<b>639</b>	<b>1 494</b>
<b>Profit after tax attributable to:</b>				
Ordinary equity holders of the parent	690	25,0	552	1 287
Non-controlling interest	118		88	205
	808	26,3	640	1 492
<b>Total comprehensive income attributable to:</b>				
Ordinary equity holders of the parent	689		551	1 288
Non-controlling interest	117		88	206
	806	26,1	639	1 494
Total shares in issue ('000)	1 042 210		1 042 210	1 042 210
Weighted average shares in issue ('000)	1 040 833		1 042 210	1 041 523
Diluted number of shares ('000)	1 041 057		1 042 210	1 041 523
Earnings per share (cents)	66,3	25,1	53,0	123,6
Headline earnings per share (cents)	63,8	21,3	52,6	119,5
Diluted earnings per share (cents)	66,3	25,1	53,0	123,6
Diluted headline earnings per share (cents)	63,8	21,3	52,6	119,5
<b>Headline earnings</b>				
Profit attributable to ordinary equity holders	690		552	1 287
Headline earnings adjustable items (net of tax)				
Impairment of intangible assets	—		—	54
Loss/(Gain) on remeasuring of fair value of equity interest before business combination	3		—	(92)
Additional receipt on previous disposed business	(2)		—	(4)
Profit on disposal of businesses	(27)		(3)	—
Profit on disposal of property, plant and equipment	—		—	(1)
<b>Headline earnings</b>	<b>665</b>	<b>21,1</b>	<b>549</b>	<b>1 244</b>

## Condensed consolidated statement of financial position

R Million	31 March 2012 Unaudited	31 March 2011 Unaudited	30 Sept 2011 Audited
<b>ASSETS</b>			
<b>Non-current assets</b>	<b>7 582</b>	6 266	6 775
Property, plant and equipment	3 791	3 346	3 753
Intangible assets	2 242	2 164	2 296
Other non-current assets <sup>1</sup>	1 549	756	726
<b>Current assets</b>	<b>1 771</b>	1 624	1 693
Other current assets	1 558	1 360	1 293
Cash and cash equivalents	213	264	400
<b>TOTAL ASSETS</b>	<b>9 353</b>	7 890	8 468
<b>EQUITY AND LIABILITIES</b>			
<b>Capital and reserves</b>			
Capital and reserves	3 629	3 102	3 518
Non-controlling interests	878	686	867
<b>TOTAL EQUITY</b>	<b>4 507</b>	3 788	4 385
<b>LIABILITIES</b>			
<b>Non-current liabilities</b>	<b>2 685</b>	2 292	2 084
Interest-bearing borrowings <sup>2</sup>	2 213	1 786	1 565
Other non-current liabilities	472	506	519
<b>Current liabilities</b>	<b>2 161</b>	1 810	1 999
Other current liabilities	1 402	1 346	1 539
Current portion of interest-bearing borrowings	474	464	460
Bank overdraft	285	—	—
<b>TOTAL LIABILITIES</b>	<b>4 846</b>	4 102	4 083
<b>TOTAL EQUITY AND LIABILITIES</b>	<b>9 353</b>	7 890	8 468

<sup>1</sup>The increase includes the investment made in Max Healthcare during the current period.

<sup>2</sup>The increase includes the new funding regarding the acquisition of Max Healthcare during the current period.

## Condensed consolidated statement of changes in equity

for the period ended 31 March 2012

R Million	Total capital and reserves	Non-controlling interest	Total equity
<b>Balance at 1 October 2011</b>	3 518	867	4 385
Total comprehensive income for the year	689	117	806
Profit for the year	690	118	808
Other comprehensive income	(1)	(1)	(2)
Share-based payment reserve movement	7	—	7
Non-controlling interests arising on business acquisition	—	2	2
Distribution to shareholders	(562)	(108)	(670)
Treasury shares	(23)	—	(23)
<b>Balance at 31 March 2012</b>	3 629	878	4 507
<b>Balance at 1 October 2010</b>	2 849	667	3 516
Total comprehensive income for the year	551	88	639
Profit for the year	552	88	640
Other comprehensive income	(1)	—	(1)
Transactions with non-controlling interests	4	—	4
Distribution to shareholders	(302)	(69)	(371)
<b>Balance at 31 March 2011</b>	3 102	686	3 788
<b>Balance at 1 October 2010</b>	2 849	667	3 516
Total comprehensive income for the year	1 288	206	1 494
Profit for the year	1 287	205	1 492
Other comprehensive income	1	1	2
Transactions with non-controlling interests	12	—	12
Non-controlling interest arising on business acquisition	—	128	128
Change in ownership that does not result in loss of control	—	16	16
Distribution to shareholders	(625)	(150)	(775)
Treasury shares	(6)	—	(6)
<b>Balance at 30 September 2011</b>	3 518	867	4 385

## Condensed consolidated statement of cash flows

R Million	6 months 31 March 2012 Unaudited	6 months 31 March 2011 Unaudited	12 months 30 Sept 2011 Audited
Cash generated from operations	1 003	1 069	2 562
Tax paid	(375)	(301)	(617)
<b>Net cash inflow from operating activities</b>	<b>628</b>	768	1 945
<b>Net cash outflow from investing activities<sup>1</sup></b>	<b>(909)</b>	(207)	(688)
<b>Net cash outflow from financing activities<sup>2</sup></b>	<b>(193)</b>	(779)	(1 378)
Net decrease in cash and cash equivalents	(474)	(218)	(121)
Cash and cash equivalents – beginning of the year	400	482	482
Cash balances acquired through business combinations	2	—	39
<b>Cash and cash equivalents – end of the year</b>	<b>(72)</b>	264	400

<sup>1</sup>The increase includes the investment made in Max Healthcare during the current period.

<sup>2</sup>The decrease includes the new funding regarding the acquisition of Max Healthcare during the current period.



## Segmental report

During the reporting periods all the operating segments operated in Southern Africa and therefore no geographical segments are presented.

Assets and liabilities are not reviewed on an individual segment basis but rather on a Group basis and are therefore not presented.

There are no inter-segment revenue streams.

R Million	6 months 31 March 2012 Unaudited	6 months 31 March 2011 Unaudited	12 months 30 Sept 2011 Audited
<b>Operating segments</b>			
<b>Revenue</b>			
<b>Southern Africa</b>			
Hospitals	4 905	4 393	9 136
Healthcare Services	365	324	674
Other	1	1	2
<b>Total</b>	<b>5 271</b>	<b>4 718</b>	<b>9 812</b>
<b>Profit before items below</b>			
<b>Southern Africa</b>			
Hospitals	1 040	859	1 917
Healthcare Services	71	68	141
Other	100	93	191
Operating profit before amortisation, disposals and impairment of intangible assets	1 211	1 020	2 249
Amortisation of intangible assets	(57)	(60)	(110)
Impairment of intangible assets	—	—	(65)
Profit on disposal of businesses	32	4	—
Retirement benefit asset movement	21	20	2
Post-retirement medical aid movement	2	3	—
(Loss)/Gain on remeasuring of fair value of equity interest before business combination	(3)	—	92
Additional receipt on previous disposed business	2	—	5
<b>Operating profit</b>	<b>1 208</b>	<b>987</b>	<b>2 173</b>
Fair value gain on derivative financial instruments	8	8	14
Finance income	10	30	37
Finance costs	(119)	(144)	(250)
Share of associates' net profit after tax	47	56	115
<b>Profit before tax</b>	<b>1 154</b>	<b>937</b>	<b>2 089</b>

Operating profit before amortisation, disposals and impairment of intangible assets includes the segment's share of shared services and rental costs. These costs are all at market related rates.

## Acquisition of investments

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### **Increase in ownership interest in subsidiaries as a result of non-controlling interest transactions**

The Group had a marginal increase in its interest in Little Company of Mary Trust.

### **Acquisition of shareholding in Max Healthcare Institute Limited, India (Max Healthcare)**

On 23 January 2012, the Group acquired a 26% shareholding in Max Healthcare for a cash investment of R823 million. This is funded through a long-term finance agreement of R820 million.

### **Decrease of ownership interest in subsidiaries as a result of non-controlling interest transactions**

The Group disposed of a marginal percentage of its holding in a subsidiary company to a non-controlling interest, maintaining control.

## Disposal of investments

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### **Disposal of associates**

On 1 December 2011, the Group disposed of its 50% interest in Occuli Trust and Bloemfontein Eye Clinic.

### **Disposal of subsidiary**

On 1 March 2012, the Group disposed of its total interest in Birchmed Day Clinic Partnership and property.

## Basis of presentation and accounting policies

These condensed consolidated interim financial statements for the six months ended 31 March 2012 have been prepared in accordance with IAS 34, "Interim Financial Reporting" and in the manner required by the Companies Act of South Africa and Section 8.57 of the JSE Listings Requirements. The condensed consolidated interim financial statements should be read in conjunction with the annual financial statements for the year ended 30 September 2011 which have been prepared in accordance with International Financial Reporting Standards (IFRS).

The accounting policies applied are consistent with those applied in preparation of the annual financial statements for the year ended 30 September 2011, unless otherwise stated.

Costs that occur unevenly during the year are anticipated or deferred in the interim report only if it would also be appropriate to anticipate or defer such costs at the end of the financial year.

These interim financial results have been prepared under the supervision of RJ Hogarth (CA)(SA), the Chief Financial Officer of the Group.

## Unaudited results

The results for the period to 31 March 2012 have not been reviewed or audited by the Group's auditors.

## Commentary

### Overview

Life Healthcare continued to grow during the period under review and is in a healthy financial position to deliver on its strategic objectives of growth, efficiency and sustainability. Activities as measured by hospital paid patient days (PPDs), increased by 6,0% as a result of an increased demand for hospital services due to high incidence of disease together with a growing and aging medical aid population and preferred network arrangements. Additional beds have been added to the business to cater for this additional demand, including the opening of Life Glynnview (Mental Health) in April 2011, the acquisition of Life Midmed in August 2011, the opening of Life Vincent Palotti Rehabilitation in September 2011 and the addition of 154 beds in the current period including the opening of Life Piet Retief Hospital and Life St Josephs (Mental Health).

The total number of registered beds at 31 March 2012 is 8 212.

The Max Healthcare India investment of R823 million resulted in a 26% shareholding.

Life Healthcare continued to improve on its clinical quality metrics during the period under review resulting in an improvement in its hospital acquired infection rate.

### Financial performance

Group revenue increased by 11,7% to R5 271 million (2011: R4 718 million). Hospital division revenue increased by 11,7% to R4 905 million (2011: R4 393 million) driven by the 6,0% increase in PPDs and higher revenue per PPD of 5,2%. Healthcare Services revenue increased by 12,7% to R365 million (2011: R324 million). Life Esidimeni revenue grew in line with inflation while Life Occupational Healthcare concluded new contracts and provided additional services to existing clients.

The Group continues to focus on efficiencies across the business to ensure services remain affordable. The alternative reimbursement model (ARM) provides an incentive to actively manage input costs, which together with slightly higher occupancies of 70,3% (2011: 69,5%) allowed the Group to leverage efficiencies across the existing base resulting in an operating profit increase of 22,4% to R1 208 million (2011: 987 million).

A key management measure which is a non-IFRS measure of business performance is normalised EBITDA (Life Healthcare defines normalised EBITDA as operating profit plus depreciation, amortisation of intangible assets, impairment of intangible assets as well as excluding profit/loss and fair value adjustments on disposal of businesses and surpluses/deficits on retirement benefits) which increased by 17,5% to R1 370 million (2011: R1 166 million).

	6 months 31 March 2012 Unaudited	6 months 31 March 2011 Unaudited	12 months 30 Sept 2011 Audited
R Million			
<b>Normalised EBITDA</b>			
Operating profit	1 208	987	2 173
Profit on disposal of business	(32)	(4)	—
Additional receipt on previous disposed businesses	(2)	—	(5)
Loss/(Gain) on remeasuring of fair value of equity interest before business combination	3	—	(92)
Depreciation on property, plant and equipment	160	146	299
Impairment of intangible assets	—	—	65
Amortisation of intangible assets	57	60	110
Retirement benefit asset movement	(21)	(20)	(2)
Post-retirement medical aid movement	(2)	(3)	—
Normalised EBITDA	1 370	1 166	2 548
Normalised EBITDA as % of turnover	26,0%	24,7%	26,0%

### Cash flow

The business generated solid cash flows, however, weak collections of government related debt, contributed to a decrease of 6,2% in cash generated from operations to R1 003 million (2011: R1 069 million).

### Financial position

The Group is in a strong financial position with a low gearing. Net debt to normalised EBITDA is 0,97 as of 31 March 2012 after the Max Healthcare investment. The Group has the financial flexibility to continue investing in the growth of the business.

### Normalised earnings per share

The earnings on a normalised basis, which excludes non-trading related items as set out below, increased by 21,9% to 62,3 cps (2011: 51,1 cps) and excluding the amortisation of intangibles by 19,9% to 66,2 cps (2011: 55,2 cps).

	6 months 31 March 2012 Unaudited	% Change	6 months 31 March 2011 Unaudited	12 months 30 Sept 2011 Audited
R Million				
<b>Normalised earnings</b>				
Profit attributable to ordinary equity holders	690		552	1 287
Adjustments (net of tax):				
Profit on disposal of businesses	(27)		(3)	—
Additional receipt on previous disposed business	(2)		—	(4)
Loss/(Gain) on remeasuring of fair value of equity interest before business combination	3		—	(92)
Impairment of intangible assets	—		—	54
Retirement funds	(16)		(17)	(2)
Normalised earnings	648		532	1 243
Amortisation of intangible assets (net of tax)	41		43	79
<b>Normalised earnings (excluding amortisation of intangible assets)</b>	689		575	1 322
Normalised EPS (cents)	62,3	21,9	51,1	119,3
Normalised EPS – excluding amortisation (cents)	66,2	19,9	55,2	126,9

## Shareholders dividend

Notice is hereby given that the directors have declared an interim cash dividend of 45 cents per ordinary share (2011: 31 cents per ordinary share) out of income reserves in respect of the six months to 31 March 2012. The Group has utilised STC credits amounting to 9.877 cents per share. The balance of the dividend will be subject to a dividend withholding tax at a rate of 15%, which will result in a net dividend of 39.732 cents per share to those shareholders who are not exempt in terms of section 64F of the Income Tax Act.

The issued share capital at the declaration date is 1 042 209 750 ordinary shares. The salient dates for the dividend will be as follows:

Last day to trade cum the distribution	Friday, 1 June 2012
Trading ex dividend commences	Monday, 4 June 2012
Record date	Friday, 8 June 2012
Payment date	Monday, 11 June 2012

Share certificates may not be dematerialised or rematerialised between Monday, 4 June 2012 and Friday, 8 June 2012, both days inclusive.

## Capital expenditure

During the current period, Life Healthcare invested R1 033 million (2011: R235 million) including capital projects of R199 million (2011: R235 million) and the Max Healthcare India investment of R823 million. The board has approved a capital expenditure budget of R686 million for the financial year and capital expenditure of R440 million has been approved as at 31 March 2012. This investment in the Group's facilities is to ensure that the demand for services is met and the Group remains abreast of modern technology and standards.

An additional 141 beds are projected to be commissioned in the second six months.

## Changes to board of directors

There have been no changes to the board of directors during the period ended 31 March 2012.

## Outlook

Subject to the current economic conditions prevailing for the rest of the financial year, the Group expects continued growth in earnings.

### Growth

The Group will continue to focus on its growth objectives in South Africa by adding additional beds through brownfield expansion and mental healthcare, including the 80 bed Life Poortview mental health facility in Gauteng. Life Healthcare will assist Max Healthcare to improve its business operations.

### Efficiency

The Group will continue to focus on driving operational efficiencies in South Africa through; cost of sales, procurement, streamlined administrative processes; the re-engineering of certain IT systems and improving hospital occupancies to enable the leveraging of the fixed cost base.

### Sustainability

The Group will continue to focus on and expand its quality management programme which is a comprehensive, consistently applied and measured programme which benchmarks clinical interventions against international best practice with the aim of enhancing patient outcomes. In addition the Group recognises the shortage of healthcare skills and will continue to invest heavily in the training of doctors, nurses and pharmacists. In connection with the development of healthcare policy and proposed healthcare reforms, the Group will continue to actively engage with the South African government.

### Thanks

The contribution of the doctors, nurses and employees of Life Healthcare have greatly enhanced the quality of our performance. For their effort, we extend our thanks.

Approved by the board of directors on 10 May 2012 and signed on its behalf:

**Professor Jakes Gerwel**

Chairman

10 May 2012

**Michael Flemming**

Chief Executive Officer

**Executive Directors:**

CMD Flemming (Chief Executive Officer), RJ Hogarth (Chief Financial Officer)

**Non-executive Directors:**

Prof GJ Gerwel (Chairman), MA Brey, FA du Plessis, PJ Golesworthy,  
KM Gordhan, LM Mojela, TS Munday, JK Netshitenzhe, MP Ngatane, GC Solomon

**Company Secretary:**

F Patel

**Registered office:**

Oxford Manor, 21 Chaplin Road, Illovo. Private Bag X13, Northlands 2116

**Sponsors:**

Rand Merchant Bank, a division of FirstRand Bank Limited.

**LIFE HEALTHCARE GROUP HOLDINGS LIMITED**

Incorporated in the Republic of South Africa

Registration number: 2003/002733/06

Income Tax number: 9557/379/154

ISIN: ZAE000145892

Share Code: LHC

("Life Healthcare" or "the Company")

**Note regarding forward-looking statements:** *The Company advises investors that any forward-looking statements or projections made by the Company, including those made in this announcement, are subject to risk and uncertainties that may cause actual results to differ materially from those projected.*



For more information see: [www.lifehealthcare.co.za](http://www.lifehealthcare.co.za)



*Life is an opportunity,* benefit from it.

*Life is beauty,* admire it.

*Life is bliss,* taste it.

*Life is a dream,* realize it.

*Life is a challenge,* meet it.

*Life is a duty,* complete it.

*Life is a game,* play it.

*Life is a promise,* fulfill it.

*Life is sorrow,* overcome it.

*Life is a song,* sing it.

*Life is a struggle,* accept it.

*Life is a tragedy,* confront it.

*Life is an adventure,* dare it.

*Life is luck,* make it.

*Life is too precious,* do not destroy it.

*Life is life,* fight for it.

**Mother Teresa**

**Life** Group

*Making life better*